

PlantCML® showcases next generation 9-1-1 call processing solutions at the National Emergency Number Association (NENA) Show

Fort Worth, TX, June 8, 2009 – Today, PlantCML® demonstrated two exciting next generation solutions live in the NG9-1-1 Showcase and on the exhibit floor at the 2009 National Emergency Number Association (NENA) Conference & Trade Show. PlantCML presented its next generation IP (Internet Protocol) Public Safety Answering Point (PSAP) featuring [VESTA® Pallas™](#), and the Burke County, North Carolina Satellite Disaster Recovery Solution featuring the PlantCML [Sentinel® Patriot®](#) and [Sentinel® CommandPost™](#) applications

With the next generation (NG) IP PSAP demonstration, PlantCML simulates an emergency scenario where someone has dialed 9-1-1 in a small town. The assessment by the call-taker determines the need for emergency air lift to a bigger city. Demonstrating full interoperability and using an IP consultative transfer and receipt capability on the PlantCML next generation VESTA Pallas solution, the call is consultatively transferred to the PSAP in the bigger city. Automatic Number Identification (ANI) and Automatic Location Identification (ALI) are included in the IP triage to the destination PSAP. This pure IP demonstration (no Local Exchange Carrier tandem involved) showcases the rapid and efficient handling of voice and data in an interoperable IP PSAP environment utilizing currently available PlantCML NG911 solutions.

VESTA® Pallas™ – a complete, pre-configured and IP-based integrated solution for small 9-1-1 call centers – is featured at the NENA event's NG911 Showcase on Monday, June 8, and is available for viewing at the PlantCML exhibit (Booth #301) during the remainder of the association's show.

“NENA's annual conference brings top 9-1-1 professionals together with industry, federal, state and local government leaders, and provides a key forum for our company to demonstrate its full range of next generation capabilities,” said PlantCML Chief Executive Officer Tim Fuller. “As an active member of NENA, PlantCML is fully committed to the association's mission of making 9-1-1 and emergency communications work better.”

The second next generation demonstration involved a 34-foot trailer hosting a satellite disaster recovery station that is used in live service in Burke County, NC. A reliable, flexible answer for geographically-dispersed catastrophic events like Hurricane Katrina, Burke County's satellite disaster recovery station, integrated by Wireless Communications, uses the PlantCML Sentinel Patriot and Sentinel CommandPost applications. This solution enables 9-1-1 calls to be answered and managed when fixed-location PSAPs become uninhabitable. The satellite disaster recovery station also provides other voice and data services such as the county's CAD application, radio, mapping and administrative phone lines.

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“We’re very happy with this remarkable accomplishment,” said C. A. Patrick Voigt, Burke County’s Technology Coordinator. “We’re extremely pleased with the performance of the PlantCML solutions in the satellite-connected environment and the way in which the overall project came together under the leadership of Wireless Communications.”

This vehicle-mounted mobile PSAP facility (exhibit #132) has been used in a number of recent operational deployments, including a manhunt, a drowning, an industrial accident, and in support of the annual Historic Morganton Festival. The mobile trailer is equipped with three Sentinel Patriot stations and two notebook-based Sentinel CommandPost units.

“Being entrusted by Burke County to lead the effort of integrating such an innovative strategy and being able to provide the turn-key solution for the mobile command unit was a huge win for Wireless Communications,” said Bob Haynes, Wireless Communications Inc. Vice President of Business Development.

“From a product point of view, this is prime example of the network agnostic capability of the PlantCML IP solutions. They can be interconnected via any packet network, providing superior quality of voice and data service management,” said Mahendra Soneji, Vice President of Product Management for PlantCML. “The use of ultra-efficient voice encoding, such as G.729, minimizes delay and optimizes voice quality in this mobile application. We’re pleased to be part of this end-to-end solution for the 9-1-1 industry.”

About Wireless Communications (www.wirelessnc.com)

Wireless Communications, Inc., with headquarters in Huntersville, NC, is a nationally recognized integrator of mission critical voice and data networks. Wireless provides a complete portfolio of design, implementation and project management services to the public safety community.

About PlantCML[®], an EADS North America Company (www.plantcml.com)

PlantCML, an EADS North America company, is the industry’s leading provider of crisis communications and response technologies. Today, PlantCML is pioneering the next generation of E9-1-1 and secure network communications through Voice over IP-enabled applications, interoperable P25 radio systems and advanced emergency notification technologies. PlantCML solutions are resident in 14 of the top 20 most populous U.S. cities and largest first responder operations.

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