

# BASIC SERVICE CONTRACT

Covers parts and labor for normal wear and tear on products.  
Includes 1 annual preventative maintenance check on equipment.  
Standard 8:00 am to 5:00 pm M-F service.

## **Portables**

Excludes batteries, antennas, clips, chargers, mic's.  
Radio must be brought to Wireless for service.  
If shipped in, there will be an 8.00 shipping charge applied to ship back.  
Does not include physical damage to equipment.  
Annual pm check must take place at Wireless Communications Inc.  
Upgrades to no hassle available.

## **Mobiles**

Excludes wiring in vehicle, antenna and cable, power cable.  
Includes microphone.  
Radio must be brought to Wireless for service.  
Does not include physical damage to equipment.  
Annual pm check must take place at Wireless Communications Inc  
Upgrades to on site repairs and/or no hassle available.

## **Fixed Equipment**

Excludes antennas and line, grounding, and supplied electrical circuits.  
Equipment must be accessible at floor or platform level with adequate space around for test equipment.  
Will be serviced at customer location.  
Annual pm check usually takes place after signing of contract , but can be set up for any time.  
Does not include physical damage, lightning strikes, or electrical surge repairs.  
Upgrades to 24 hour 7 days a week service available.